National Network Survey

Webinar
February 14th, 2017
11:30AM -12:30PM CT (English)
12:30PM- 1:30PM
Welcome

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Introductions

- Name
- Organization and Role
- State
- 1 Question

HELLO
MY NAME
IS
National Network Survey

• Invited HC One partners and stakeholders.

• Survey was comprised of 10 questions with a comment area for more information if participant wanted to share more.

• A total of 46 partners participated.
• Survey was confidential.
Q1. What would you like HealthConnect One to offer more of:
Q2. How has HealthConnect One helped you in the past?
Q3. What service(s) has HealthConnect One offered your organization that you believe were not timely and/or beneficial for your organization? Please check all that apply:
Q4A. HealthConnect One offers technical assistance (program guidance, one-on-one consultative support, etc) - how can this improve?

Listen more- sometimes I just need to process think..don’t feel like that is supported.

7 participants answered by N/A or not sure

Email Consultation or sharing FAQ’s

2 responded (not familiar with the services)

It can be improved by having more group programs.

Creating more hands-on guidance from participants

Data collection support with better solutions and acceptance for out of date system.

One on one consultation support; collaborative collective efforts with other service providers

Provide workshops and training’s on the history of birth in the USA to help programs especially those that are lead by individuals who don’t understand the radical tradition of labor support and birth disparities in the USA & communities of color.
Q4B. HealthConnect One offers technical assistance (program guidance, one-on-one consultative support, etc) - how can this improve? (Continued)

Please make this support more available on a national level.

Support on the job training and support for peer counselors, assistance with hospital programs.

All good

Everything is great

Workshops

Creating more visual and personal opportunities to view other programs, how they are run and what structure they are in (hospital, non-profit, independent)

More visits to the site

I’m not sure what these are-perhaps it would benefit us who are network members to know more about these programs

Keep data from erasing

Would love if HCO offered guidance for small Birth Doula program initiatives.
Q5. Are you a Data System User?

- Yes: 18 (41.86%)
- No: 27 (58.14%)
Q6A. If your organization has Community-Based Doulas and/or Breastfeeding Peer Counselors - what are some services you would like to see HealthConnect One offer?

• Supervisor training when peer counselors move up
• Latest statistical data as well as voices
• Private Birth training or incorporating herbs into Healthy Birth or breastfeeding
• Additional training and workshops for community engagement
• CPR, Father and Mother counseling
• Assistance on operating baby café and breastfeeding work.
• More opportunities for peer sharing, accreditation for Breastfeeding Peer Counselor program to ensure future funding opportunities
Q6B. If your organization has Community Based Doulas and/or Breastfeeding Peer Counselors - what are some services you would like to see HealthConnect One offer? (Continued)

- Updated Doula/Breastfeeding Peer Counselor’s data system.
- Additional skills for Doulas and Breastfeeding Peer Counselors
- Manager and Director’s training to ensure the managers and directors are equipped to operate programs
- Information during the training on how the trainees can use the training for their own financial goals.
- Additional training and webinars
- N/A
- Would love to see more advance training for Community Doulas.
- Doula trainings
Q6C. If your organization has Community Based Doulas and/or Breastfeeding Peer Counselors - what are some services you would like to see HealthConnect One offer? (Continued)

- Toolkit marketing specifically to the hospitals and/or medical providers
  2-5 minutes visual with statistics of benefits. To sum it up a visual presentation of the perinatal revolution.
- Weekly calls to the site and invite employees apart of the calls.
- Overwhelming response for more training and continue education
- May need help starting up Community Based Doula program again
- Accredited Webinars
- Support group for trainings
Q7. What are other services within pregnancy, birth, breastfeeding and early parenting that you would like us to offer?

- Webinars for CEU’s about new research for breastfeeding
- Family support groups
- Teaching materials for training programs
- Programs for grass root organizations
- Workshops on what’s changing in the birthworld
- Family bonding classes and activities for parents
- Advocacy for maternal/infant mortality work
- Trainings or scholarships for CBE or babywearing
- Parenting classes through TOT and guidance on how to start a parenting group
Q7. What are other services within pregnancy, birth, breastfeeding and early parenting that you would like us to offer? (Continued)

• Opportunity to continue these services offered to the communities they are very valuable.
• Healthy relationships and mental health support.
• More breastfeeding and doula trainings
• Help with setting up classes
• Provider side
• Since breastfeeding huge-expanding into more early childhood and brain development for at least 6 months.
• Information system or website
• Free childbirth classes, car seats, and cribs for our low income families
Q7. What are other services within pregnancy, birth, breastfeeding and early parenting that you would like us to offer? (Continued)

• Would love to have more conversations around women who have never had children can assist women with breastfeeding and Birth.
• Nutrition and child spacing
• Data collection/analysis for medicaid reimbursements
• Just more support and maybe a call center so we can call for information.
• Basic baby care.
• Healthy eating while pregnant
• HealthConnect One is offering plenty of services already.
Q8. What advocacy support would you like to see from HC One? Check all that apply:
Q9. If applicable, how is your program currently funded?
Q10. Was this helpful?

• Was there something particular you wanted to know more about?
• Did anything stand out that would have you to do anything different?
• You can find more of our resources under “The Resource Tab” on our website www.healthconnectone.org

• If you have any other questions or concerns, feel free to contact Tikvah Wadley at (312)878-7022 or by email twadley@healthconnectone.org
Thank you!